

20th Sa-Dhan National Conference

“Building Resilient Microfinance: Promoting Inclusive and Responsible Finance”



13 & 14
NOVEMBER 2025

AGENDA



The Ashok Hotel,
New Delhi

DAY 1 – 13th NOVEMBER	
Time	Sessions
08:45 AM – 09:45 AM	Registration
09:45 AM – 10:45 AM	Inaugural Session
10:45 AM – 11:00 AM	Presentation on White Paper
11:00 AM – 11:30 AM	TEA BREAK
11:30 AM – 01:00 PM	Plenary Session 1: Customer Centric and Responsible Lending through Fair, Transparent, Sustainable Lending Practices
01:00 PM – 02:00 PM	LUNCH
02:00 PM – 03:00 PM	Breakaway Session 1: Keeping Individual Centricity in Group Lending Model : The New Norm of Microfinance?
	Breakaway Session 2: The Digital Inclusion in Microfinance Journey: Preparing for the Next Phase in Microfinance
	Breakaway Session 3: Building a Resilient Workforce: Enhancing Human Resource Development through Capacity Building and Employee Motivation
03:00 PM – 03:30 PM	TEA BREAK
03:30 PM – 03:45 PM	Sa-Dhan and Water.org Awards for Top Contributing Financial Institutions in Water & Sanitation Financing
03:45 PM – 05:00 PM	Plenary Session 2: Strengthening Household Financial Resilience: Role of Social Security Products
DAY 2 – 14TH NOVEMBER	
10:00 AM – 10:45 AM	Fireside Chat: Building Customer Prosperity: Need for a Role Change for Microfinance
10:45 AM – 11:00 AM	Elaben Memorial Award for the Best Women- Friendly Financial Institution- 2025
11:00 AM – 12:00 PM	Plenary Session 3: Empowering Women Entrepreneurs: Socio Economic Upliftment through Enterprise Development
12:00 PM – 12:30 PM	TEA BREAK
12:30 PM – 01:30 PM	Breakaway Session 4: Housing for All: To Introspect Small-ticket (Micro) Housing Loans
	Breakaway Session 5: Reinventing Microfinance: Product Diversification and Lending Models
	Breakaway Session 6: Celebrating Financial Innovations: Reshaping the Financial Inclusion Landscape of India
01:30 PM – 02:30 PM	LUNCH
02:30 PM – 03:30 PM	Plenary Session 4: Regulatory Framework for Responsible Lending: Role of Self-Regulation in Indian Financial Landscape
03:30 PM – 03:45 PM	Valedictory Session
03:45 PM – 04:00 PM	Closing & Vote of Thanks